

# OPERATIONS MANAGER IN THE FIELD OF E-MOBILITY CHARGING SERVICE (M/F/D)

## Job Details:

**Employee Type:** full-time

**Starting date:** immediately

**Contact:** Johanna Schwöbel, Team Charging Services

**Application Documents by e-mail to:** [bewerbung@inno2grid.com](mailto:bewerbung@inno2grid.com)

We, **inno2grid GmbH**, are a young, dynamic joint venture of the DB E.C.O Group and Schneider Electric based on the EUREF campus in Berlin. Since 2015, we have been working on integrated end-to-end solutions in energy and mobility for areas and quarters, cities and municipal utilities, companies and businesses. Energy and transport transition go hand in hand, but in our opinion, there is a lack of ready-made solutions for the implementation of renewable and decentralized energy supply in combination with mobility. We tackle the challenge of reconciling the different perspectives of consumers, energy suppliers and infrastructure operators. Based on our consulting experience, we develop new, innovative IT and service solutions as holistic, customer-specific solutions.

With its partner network, the **Team Charging Services** offers infrastructure and services for electromobility and decentralized energy supply throughout Germany. For the individual charging station up to mobility stations, we pursue our end-to-end approach, from conceptual design and planning to roll-out and installation to operation, including billing and customer service with 24/7 availability. Supported by software products from the Digital Solutions team and in direct exchange with the experts in the Consulting team of inno2grid, we accompany our customers in their implementation of the energy and transport transition.

You want to not only think about the energy and transport transition with enthusiasm, talent and expertise, but also implement it? Then you're an excellent problem solver for the complex, novel challenges our customers face as a result. Join our team and let's make an important contribution together!

## What you'll do:

- As the first point of contact for operations, you will be responsible for the customer-specific preparation and implementation of the connection of new charging stations to our back-end system

- You take care of the administrative operation of charging infrastructure via our backend system
  - Administration of charging points and charging cards
  - Monitoring of charging stations
  - Remote analysis and fault clearance
  - Data evaluation and reporting
  - Billing of charging quantities for the customer
  - 2nd level support
  - Error analysis
- You monitor and support (charging) infrastructure projects using our digital installation platform
- You actively participate in the further development of our services and contribute to the process design for new products
- You support our team in sales activities, e.g. in the preparation of offers, customer discussions and tenders

### **What you bring:**

- A successfully completed degree in a business or technical field
- Enthusiasm for innovative and sustainable solutions for the energy and mobility market
- Self-organization, communication and teamwork skills
- High level of commitment and reliability
- Confident handling of MS Office, ideally programming skills in VBA
- Very good German and good English skills

### **What we offer:**

- A young, diverse team of approx. 60 employees with flat hierarchies, a goal- and value-oriented mentality and a passion for new things
- A dynamic and secure working environment in a joint venture between the DB E.C.O Group and Schneider Electric, with the prospect of a long-term, varied career outlook
- A great deal of creative freedom and the ability to act on one's own responsibility
- Flexible working hours with mobile working
- A personal get-together at summer parties, team events, joint sports activities or simply lunch on our beautiful EUREF campus

- Benefits like a mobility budget (e.g. job ticket and bike, pool electric vehicle), company pension plan, fresh organic fruit in the office, ...

Does a varied job in a young company appeal to you?

Then we are looking forward to receiving your application with possible starting date to [bewerbung@inno2grid.com](mailto:bewerbung@inno2grid.com)!